

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JULY 2022**

Madison County Road Department

Reporting Dates 07/05/22 through 07/25/22

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
34361	09/17/21 07/08/22 07/14/22	Request Schedule Closed	Durations 294.0 S-to-C 300.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Euehler, Sherell Barnes Rd	Barnes Rd District 1
Need culvert installed on Barnes road but at the entrance on Rocks Rd							
36067	03/03/22 07/20/22 07/14/22	Request Schedule Closed	Durations 139.0 S-to-C 133.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones Yandell Rd	Yandell Rd District 1
Need culvert installed							
36273	03/28/22 07/13/22 07/20/22	Request Schedule Closed	Durations 107.0 S-to-C 114.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Ford, Michael N Old Canton Rd	North Old Canton Rd District 1
Culvert is stopped up							
36306	03/29/22 07/11/22 07/12/22	Request Schedule Closed	Durations 104.0 S-to-C 105.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Davis, Quida Cane Creek Rd	Cane Creek Rd District 4
Need culvert installed on new property							
36410	04/11/22 07/13/22 07/20/22	Request Schedule Closed	Durations 93.0 S-to-C 100.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Ford, Michael N Old Canton Rd	North Old Canton Rd District 1
Culvert, and ditches need cleaning out...washing out driveway							
36443	04/14/22 07/20/22 07/07/22	Request Schedule Closed	Durations 97.0 S-to-C 84.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Smith, Anitra Pleasant Gift Rd	Pleasant Gift Rd District 5
Culvert and ditches stopped up							
36459	04/18/22 07/25/22 07/19/22	Request Schedule Closed	Durations 98.0 S-to-C 92.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosie 268 Rocky Hill Rd	Rocky Hill Rd District 5
Water washing driveway							

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36510	04/20/22 07/19/22 07/12/22	Request Schedule Closed	Durations 90.0 S-to-C 83.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Etheridge, Zach Stribling Road Extension	Stribling Road Extension District 2
Needs culvert installed. Staked and address posted.							
36518	04/20/22 07/18/22 07/07/22	Request Schedule Closed	Durations 89.0 S-to-C 78.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Sims, Terrell Banks Rd	Banks Rd District 5
Culvert needs cleaning out							
36547	04/22/22 07/22/22 07/20/22	Request Schedule Closed	Durations 91.0 S-to-C 89.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Barnes Rd	Barnes Rd District 1
Culvert is washing out on both ends, asphalt is caving in							
36586	04/26/22 07/15/22 07/26/22	Request Schedule Closed	Durations 80.0 S-to-C 91.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Pearlie Archie Cain Rd	Archie Cain Rd District 4
Need gravel on driveway							
36639	04/29/22 07/15/22 07/26/22	Request Schedule Closed	Durations 77.0 S-to-C 88.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lincoln Mt Pilgrim Rd	Mt Pilgrim Rd District 5
Need gravel on driveway							
36678	05/04/22 07/08/22 07/12/22	Request Schedule Closed	Durations 65.0 S-to-C 69.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Eldridge, Mary Rising Chapel Rd	Rising Chapel Rd District 5
Need culvert installed							
36728	05/10/22 07/13/22 07/14/22	Request Schedule Closed	Durations 64.0 S-to-C 65.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Andrew John Day Rd	John Day Rd District 5
Need culvert replaced							

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36749	05/12/22 07/14/22 07/20/22	Request Schedule Closed	Durations 63.0 S-to-C 69.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Cletonia Sutherland Rd Sutherland Rd District 5
Culvert at the corner of Sutherland Rd, and Stump Bridge Rd is stopped up						
36779	05/16/22 07/15/22 07/20/22	Request Schedule Closed	Durations 60.0 S-to-C 65.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Speaks Waldrop Rd Waldrop Rd District 4
Culvert is washing away going across the road						
36786	05/16/22 07/06/22 07/14/22	Request Schedule Closed	Durations 51.0 S-to-C 59.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Prince, Matthew 3117 Rocky Hill Rd Rocky Hill Rd District 5
Need culvert installed, staked with pink flags						
36796	05/17/22 07/14/22 07/14/22	Request Schedule Closed	Durations 58.0 S-to-C 58.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Beck, Gary Sutherland Road Sutherland Rd District 5
Needs culvert installation						
36806	05/18/22 07/20/22 07/25/22	Request Schedule Closed	Durations 63.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Windy Hill Dr Windy Hill Dr District 4
Culvert under the road sinking in, needs gravel						
36817	05/19/22 07/13/22 07/20/22	Request Schedule Closed	Durations 55.0 S-to-C 62.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd Grown Williams Rd District 5
Need gravel and dirt on driveway, and culvert						
36840	05/23/22 07/22/22 07/26/22	Request Schedule Closed	Durations 60.0 S-to-C 64.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jobe, Louis Riley Williams Rd Riley Williams Rd District 5
Big drop off from the road onto driveway from when thr road was asphalt, needs tie in						

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36918	05/31/22 07/12/22 07/20/22	Request Schedule Closed	Durations 42.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority Culvert smashed in	Brown, Shirley Engineering	Hancock, Kyle Meadow Hills Dr Meadow Hills Dr District 4
37026	06/13/22 07/11/22 07/20/22	Request Schedule Closed	Durations 28.0 S-to-C 37.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up with debris, that was left there by County causing her entrance to her property to wash away	Brown, Shirley Road Maintenance	Naylor Livingston Vernon Rd Livingston Vernon Rd District 4
37031	06/13/22 07/22/22 07/26/22	Request Schedule Closed	Durations 39.0 S-to-C 43.0 O-to-C	Gravel Medium Priority Needs more gravel on road	Brown, Shirley Road Maintenance	Donally, Mary Parkinson Road Parkinson Rd District 4
37034	06/13/22 07/13/22 07/20/22	Request Schedule Closed	Durations 30.0 S-to-C 37.0 O-to-C	Culvert Repair Medium Priority Culvert smashed in	Brown, Shirley Road Maintenance	Patterson Ramage Rd Ramage Rd District 4
37057	06/15/22 07/19/22 07/26/22	Request Schedule Closed	Durations 34.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired on the edge	Brown, Shirley Road Maintenance	Younger Lottville Rd Lottville Rd District 5
37068	06/16/22 07/07/22 07/20/22	Request Schedule Closed	Durations 21.0 S-to-C 34.0 O-to-C	Pot Holes Medium Priority Pot holes in front of this address	Brown, Shirley Road Maintenance	Bobby Normandy Cir Normandy Cir District 3
37080	06/17/22 07/05/22 07/13/22	Request Schedule Closed	Durations 18.0 S-to-C 26.0 O-to-C	Pot Holes Medium Priority Pot hole on this road by Harvey Crossing	Brown, Shirley Road Maintenance	Unknown Yandell Rd Yandell Rd District 1

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37082	06/17/22 07/22/22 07/26/22	Request Schedule Closed	Durations 35.0 S-to-C 39.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patricia Robinson Springs Rd	Robinson Springs Rd District 3
Need gravel on culvert							
37125	06/21/22 07/05/22 07/07/22	Request Schedule Closed	Durations 14.0 S-to-C 16.0 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Ivy, Charles 185 Clarkdell Rd	Clarkdell Rd District 1
Cut up tree in the ditch needs picking up							
37126	06/21/22 07/07/22 07/13/22	Request Schedule Closed	Durations 16.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Sheriff Dept Yandell Rd	Yandell Rd District 1
Pot holes on road need to be filled							
37152	06/22/22 07/06/22 07/15/22	Request Schedule Closed	Durations 14.0 S-to-C 23.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Benjamin 118 Charles Rd	Charles Rd District 4
Need culvert installed							
37167	06/23/22 07/08/22 07/13/22	Request Schedule Closed	Durations 15.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Shelia Yandell Rd	Yandell Rd District 1
Requesting to have two potholes filled the county filled before on east lane near daycare and one 1/2 mile near the new subdivision							
37212	06/28/22 07/06/22 07/15/22	Request Schedule Closed	Durations 8.0 S-to-C 17.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Will Virgin Mary Rd	Virgin Mary Rd District 5
Need culvert installed							
37277	07/05/22 07/07/22 07/20/22	Request Schedule Closed	Durations 2.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Porter Farm Rd	Porter Farm Rd District 4
Culvert wasn't clamp toghther, culvert has came up out of gravel							

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37281	07/06/22 07/08/22 07/20/22	Request Schedule Closed	Durations 2.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Bouldin, Ricky 528 Catlett Rd Catlett Rd District 3
37292	07/06/22 07/07/22 07/20/22	Request Schedule Closed	Durations 1.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority Culvert has washed and is sticking up on one end due to the debris from latest rain pushing it.	Brown, Shirley Road Maintenance	Porter, Dred Porter Farms Road Porter Farm Rd District 4
37300	07/07/22 07/08/22 07/13/22	Request Schedule Closed	Durations 1.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Yandell Road at Harvey Crossing entrance, pothole needs repair.	Brown, Shirley Road Maintenance	Caller Yandell Road Yandell Rd District 1
37338	07/11/22 07/12/22 07/13/22	Request Schedule Closed	Durations 1.0 S-to-C 2.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	John Stump Bridge Rd Stump Bridge Rd District 5
37340	07/12/22 07/06/22 07/14/22	Request Schedule Closed	Durations -6.0 S-to-C 2.0 O-to-C	Culvert Installation Medium Priority Need culvert installed will like 40ft so he can pull trailers	Brown, Shirley Road Maintenance	Owens, Josh 947 Endris Rd Endris Rd District 4
37355	07/13/22 07/08/22 07/15/22	Request Schedule Closed	Durations -5.0 S-to-C 2.0 O-to-C	Culvert Installation Medium Priority Need culvert in stalled	Brown, Shirley Road Maintenance	Wilson, Larry Virgin Mary Rd Virgin Mary Rd District 5
37359	07/13/22 07/15/22 07/20/22	Request Schedule Closed	Durations 2.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Need culvert cleaned and tree in the front of her house looked at	Brown, Shirley Road Maintenance	Wales, Pearl 164 Tithelo Rd Tithelo Rd District 5

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37405	07/18/22	Request	Culvert Installation	Brown, Shirley	Arnold, Kim	Ross Dr
	07/22/22	Schedule	4.0 S-to-C Medium Priority	Road Maintenance	119 Ross Dr	District 5
	07/19/22	Closed	1.0 O-to-C Need culvert			
37407	07/18/22	Request	Signage Installation	Brown, Shirley	Unknown	Mannsdale Village Drive
	07/21/22	Schedule	3.0 S-to-C Medium Priority	Road Maintenance	Mannsdale Village Dr	District 2
	07/26/22	Closed	8.0 O-to-C Stop sign down			

Closed Requests: 44
50.4 S-to-C Average Duration
54.8 O-to-C Average Duration

Total Requests: 44
50.4 S-to-C Average Duration
54.8 O-to-C Average Duration